# WIN<sup>®</sup> 48CT



Now more than ever small businesses require the same sophisticated telephone system features that large businesses require. Being a member of the WIN<sup>®</sup> 440CT Series Digital Telephone Systems, the WIN<sup>®</sup> 48CT delivers the advanced features normally found on larger systems in a small package. Scalable up to 48 total lines and stations, the WIN<sup>®</sup> 48CT is an all-digital, full-featured telephone system programmable to meet the needs of any small business.

### **Engineered to Meet Your Needs**

All WIN<sup>®</sup> 440CT Series systems are engineered to be exceptionally versatile. The WIN<sup>®</sup> 48CT delivers this versatility to the desktop on a variety of Display/Non-Display, Speaker/Non-Speaker telephone sets with tri-colored buttons giving each user the "at-a-glance" advantage of knowing which lines, telephones and features are in use. All telephones feature a highly visible Message Waiting Indicator. Additionally, the advance feature set is standard equipment offering Automatic Call Distribution, enhanced Call Forwarding which can be set for internal and external forwarding day or night, Caller ID, Voice Mail Support and Integration including call recording to a personal mail box, Flexible Button assignments for appearances of lines, telephone stations and feature access.

### Designed to Fit Your Budget

Owning a sophisticated business telephone system is now easier than ever with the WIN<sup>®</sup> *48CT*. Compact in size, the WIN<sup>®</sup> *48CT* is modularly configured allowing the system to be designed to meet your individual needs at a cost-effective price. Furthermore, the WIN<sup>®</sup> *48CT* delivers value by providing a powerful Open Application Interface, which includes a Music-On-Hold port for on-hold music or messages, Least Cost Routing, Station Message Detail Recording interface for Call Reporting or Computer Telephony Integration, and a Paging Port for connectivity to your overhead paging system, as standard equipment.

### **Forward Thinking**

Each of the WIN<sup>®</sup> systems are a member of a series. Features, telephones and common control/expansion hardware will migrate from the smallest system to the largest allowing you to upgrade to the next system with minimal cost or effort. It is WIN<sup>®</sup>'s Advanced Digital Platform, which is based on extensive use of advanced digital processing technology, including Digital Signal Processors (DSPs), that contributes to the flexibility of the *440CT Series* systems and allows your telephone system to evolve as your requirements change.

Each step along the way, and for as long as you own your *48CT*, you'll feel confident and secure knowing that a WIN<sup>®</sup> digital telephone system is servicing all of your voice communication needs. With a WIN<sup>®</sup> *440CT Series* system, you can harness today's advanced digital communications technology to increase staff productivity, enhance communications throughout your business, and realize the most value for every dollar spent.



## WIN<sup>®</sup> 48CT

#### System Capacities

Maximum Trunks	24	Maximum Stations	48	Paging Groups
Loop Start Trunks	24	Digital Stations	48	Park Orbits
Ground Start Trunks	24	Analog Station Adapters	48	Music on Hold Ports
Caller ID Trunks	24	Analog Stations	40	Conference
Analog DID Trunks	18	Phantom Extensions	96	Speed Dial
E & M Tie Lines	10	ACD Groups	8	-Maximum System
Trunk Groups	8	Attendant Positions	2	-Maximum Station

Conferencing - 8 Party

Dictation Access

Distinctive Ringing

E911 Compatibility

Executive Override

Hunt Groups

Master

Terminal

Circular

Least Cost Routing

Loud Bell Interface

Loop Start Operation

Maintenance Interface

Alarm Indications

Local Maintenance

On-line Programming

**Remote Maintenance** 

Cordless Telephone Support

Database Back-up/Restore

Direct Inward Dialing (DID)

Direct Inward System Access (DISA)

Direct Inward Line (DIL)

Flexible Numbering Plan

Ground Start Operation

Flexible System Mounting

Universal Call Distribution

Flash ROM Software Upload

### **System Features**

Account Codes Non-forced Forced/Verified Area Background Music Automated Attendant Answering Automated Call Distribution FIFO Queuing Priority Queuing Most-Idle Agent Routing Delayed Messaging Real time Status & Reporting Automatic Long Call Disconnect Automatic Number Identification Automatic Route Selection Barge-In Battery Back-up Interface Call Accounting Support Call Forwarding Day/Night Busy/No Answer Direct External Caller-ID Camp-on Transfer Class of Service Restrictions **Company Name Identification** Computer Telephony Gateway

### **Station Features**

Auto Answer Automatic Last Number Redial Barge-In Busy/Unavailable Call Backup Call Park Call Waiting Directed Call Pickup **Distinctive Ringing** Do Not Disturb with Message Handset Mute Hands-free Speakerphone Headset Support

Paging Groups		
Park Orbits		
Music on Hold Ports		
Conference		
Speed Dial		
-Maximum System		
-Maximum Station		

Message Waiting Lamps

Off Premise Extension (OPX)

Phantom (Virtual) Extensions

Quiet Page with Answerback

Simultaneous Voice and Data Speed Dial by Directory

Station Message Detail Recording

On-hook Hands-free Answerback

Analog 2500 type

Digital Station

Music-on-Hold

On-hook Dialing

Power Fail Transfer

Real time CTI Port

System Speed Dial

Tie Line Operation

Traveling Class of Service

Trunk to Trunk Operation

TAPI Interface

Toll Restriction

Night Answer

Paging

Privacy

Private Line



100

Display



32 Button Standard



20 Button Display



Standard



20 Button Basic



### DSS/BLF Console

Specifications subject to change without notice. Some features are optional, require additional equipment or are available at a future date. ©2001 WIN® Communications Corporation www.win-phone.com

Interactive Display Last Number Redial LCD Display Time of Day Caller-ID Name/Number Duration of Call Cost of Call Company Name Identification LED-Tri-Color Log On/Off with PIN Message Waiting Audible Visual

Off-hook Messaging **Option Modules** Analog Terminal Adapter RS-232 Adapter **USB** Interface Service Observation Speed Dial Supervisor Help Wrap-up Voice Mail Record

20 Button